



SKYRIDERS QUALITY POLICY

1. INTRODUCTION (OUR BUSINESS SCOPE)

We are rope access specialists providing inspection, non-destructive testing, confined space services, maintenance, specialised painting services, concrete rehabilitation, bolting, rigging, internal and external Remotely Piloted Aircraft Systems structural inspections and aerial surveys, and innovative work at height solutions for clients in all economic sectors

2. MANAGEMENT COMMITMENT

- We have an integrated management system aligned with ISO 9001:2015
- The company is committed to focusing on client's needs and delivering quality products and services that exceed clients' expectations.
- Skyriders will set and review an annual management plan that includes quality objectives that align with its vision and strategy.
- We are committed to complying with relevant requirements (refer to **Foundation** below) at every stage of product and service planning and execution so that we conduct our business effectively.
- Skyriders will establish policies, programmes and practices to reduce business risk.
- We are committed to continual improvement of our Integrated Management System (IMS) processes.

Foundation

The foundation of Skyriders business is compliance to vital legal and regulatory requirements related to Skyriders core activity (Rope access), which are:

1. Occupational Health and Safety Act No. 85 of 1993: as amended by Occupational Health and Safety Amendment Act, No. 181 of 1993 - particularly Construction Regulations (clause 9, Risk assessment for construction work, clause 10, Fall Protection and clause 18, Rope Access Work)
2. ISO 22846-1 Personal equipment for protection against falls – rope access systems. Part 1: Fundamental principles for a system of work
3. ISO 22846-2 Personal equipment for protection against falls – rope access systems. Part 2: Code of practice.

3. COMMUNICATION, RESOURCES, CLIENT FOCUS AND IMS REVIEW

Skyriders confirms that:

- By using effective communication, we can continually improve our products to enhance client satisfaction;
- By training and assessing employees' knowledge and competence, by providing adequate resources (including infrastructure and a supportive work environment), we will meet clients' needs and ensure we remain client focused;
- The business will review the performance and effectiveness of IMS processes by conducting internal audits and management reviews.

| APPROVED BY MANAGING DIRECTOR (CEO) | | |
|-------------------------------------|---|----------|
| QUINTON ENCOMBE WOODS |  | Jan 2019 |
| NAME | SIGNATURE | DATE |

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| QUALITY POLICY | Revision 03 | Jan 2019 | Review in Jan 2020 | Available on website |
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